



TEXAS QUALITY  
ASSURANCE

# QMS BOOT CAMP

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# Exercise – “It’s a requirement”

## Take the Quiz Yourself

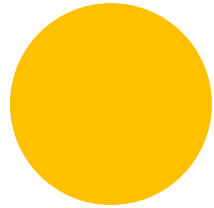
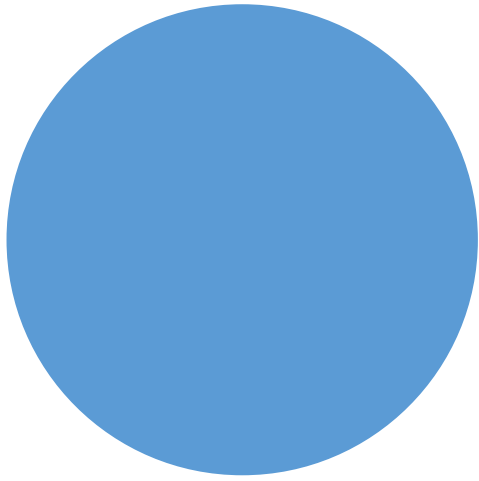
IT IS A REQUIREMENT OF ISO 9001 THAT	TRUE/FALSE	CLAUSE
1. There must be a full time quality manager		
2. The Quality Policy must be understood by all employees.		
3. There must be statistical batch sampling during goods receiving.		
4. A Quality Manual is mandatory.		
5. The terms design varication and design validation are used interchangeably in ISO 9001.		
6. Management Reviews must be recorded.		
7. Top management are responsible for communicating to the organization about the management system.		
8. Customer requirements must be reviewed prior to the organization’s commitment to supply a product.		

# Exercise – “it’s a requirement cont’d”

IT IS A REQUIREMENT OF ISO 9001 THAT	TRUE/FALSE	CLAUSE
9. Design reviews must be held to verify design.		
10. There must be complete traceability of all materials used.		
11. Quality objectives must be documented.		
12. Monitoring of processes over time enables trends to be determined.		
13. Internal auditors must propose corrective actions.		
14. Record retention times must be specified.		
15. All measuring, and test equipment must have a known valid relationship to nationally recognized standards.		
16. Internal audit deficiencies must be analyzed.		
17. The cause of quality failures must be investigated to prevent occurrence.		

# Exercise – “it’s a requirement cont’d”

IT IS A REQUIREMENT OF ISO 9001 THAT	TRUE/FALSE	CLAUSE
18. ISO 9001 encourages risk based auditing.		
19. Procedures must be documented.		
20. ISO 9001 approved organizations may choose no to measure customer satisfaction.		
21. A documented procedure must exist for management review.		
22. Organizations may use complaints data as a way of monitoring customer satisfaction.		
23. Management review meetings must be held.		
24. Outsourcing of processes that affect a product conformity is not permitted.		
25. Top management do not get involved in the quality management system.		
How do you think you did....????		



**FIND OUT HOW YOU  
DID!**

COMPLETE THE QUIZ AND  
EMAIL IT TO DARCI  
- AKA THE BOSS LADY -

[DCHAMBERS@TEXASQA.COM](mailto:DCHAMBERS@TEXASQA.COM)



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# THANK YOU



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